



Refund Policy

Non-Tuition Based Programs

- All refunds will be in the form of a System Credit.
- System credits can be used for any outstanding balance, future purchase, or donation and are valid for 2 years from the date of issue.
- **Full system credit will only be given when requested at least 7 days prior to a program start date.** After that date credits may be issued for extenuating circumstances only and will be prorated based on the number of classes attended if applicable.
- Requests made between day 7 and the program start date will incur a \$25.00 administrative fee, if the program costs is less than \$25 no refund will be issued.
- No credits are given for missed classes. However, as a Community Center we recognize unusual circumstances arise and may be accommodated.
- The JCC reserves the right to cancel programs. For **programs cancelled by the JCC** system credits will be issued, no request is necessary.

Early Childhood

- A non-refundable deposit of one month's tuition per enrolled student is required at the time of registration. This deposit will be applied to the last month of the program.
- If a family decides to disenroll their child the family is responsible for the deposit and tuition balance until their spot is filled. A refund of unused tuition will occur only when a child has disenrolled because the JCC has determined that the disenrollment is necessary.
- Any absence due to illness will not be eligible for a refund or credit, except in extreme cases at the discretion of the Early Childhood Director.

Camp

- The deposit plus any additional camp payments made are fully refundable through March 3, 2025.
- If you paid by credit card the credit card fee is not refundable.
- There are no refunds or credits after March 3, 2025.
- Changes in reducing weeks or programs made between March 4, 2025 and June 1, 2025 will incur a \$250 fee per camper.
- Internal program changes made after June 1, 2025 will incur a \$100 administrative fee per camper.
- Camp fees must be paid in full for the 2025 season by May 5, 2025. Defaulting on a payment plan will result in loss of discounted pricing.
- Requests for refunds or credits for dropped weeks after camp begins will not be honored.
- Any absence due to illness will not be eligible for a refund or credit and will not be able to be made up, except in extreme cases at the discretion of the Camp Director.